



Imdaad

PLACE YOUR FACILITIES IN SAFE HANDS: IMDAAD



INTRODUCTION TO IMDAAD GROUP

The **Imdaad group of companies** is owned by the Investment Corporation of Dubai (ICD). The Imdaad group provides integrated, sustainable facilities management services that enhance the operational efficiency of any physical asset.

As well as managing and supporting your physical facilities, we can also provide you with expert, highly trained manpower services and soft skills. We offer you a complete solution.

Established in 2007, Imdaad is headquartered in Dubai with site offices and branches across the UAE. Imdaad's suite of complete turnkey solutions includes:







Imdaad

Integrated Facilities Management

Facilities Management Services



Reliable and dependable services delivered on-time and within budget



We bring experience, quality, convenience together with **exemplary levels** of service



We are facilities management experts with a comprehensive range of services designed to optimize, maintain, enhance and extend the life of the critical infrastructure of your facilities. You can focus on your core business competencies while our team of experienced and highly trained professionals focuses on delivering smart, sustainable and performance-improving operations and building maintenance.



Our workforce trained to carry out their duties in accordance with detailed action plans that are customized for each specific project or activity.

We understand that every business, complex, or facility has unique issues and challenges. Anticipating, addressing and fixing those challenges is what we do every day.



Our approach consists of developing the most effective formula for the success and economic optimization of a particular project, taking into consideration its nature, whether it is residential, office, retail, mixed-use or something else. We use our experience and creative skills to find ways to add value to the client's business as a whole.



We ensure that equipment such as air conditioning, plumbing, and electrical systems are working properly, and we preemptively identify and rectify any issues that need attention. Our complete service approach aims to identify opportunities for efficiency improvements and cost savings, with the goal of minimizing the cost of ownership, enhancing investments and extend the operating life of any facility under our care.



Why FMS Services?

The economies of scale, operational benefits and access to specialist equipment offered through the use of an FMS provider such as Imdaad enable any facility to be managed on a level that is simply unachievable using in-house staff and facilities. However, our services can be integrated with your facilities staff to create a fully integrated and seamless service.



It's all about teamwork. We work in partnership with you for the effective and efficient delivery of FMS that support the objectives of your organization.



Tailor made solutions. We don't believe in a 'one-size-fits-all' concept, so we go to great lengths to devise solutions that are specific to your needs.



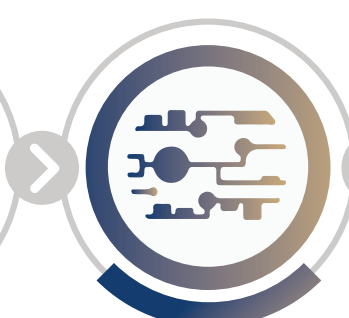
We have the expertise. We harness the power of our experience and our expert teams to provide state-of-the-art services.



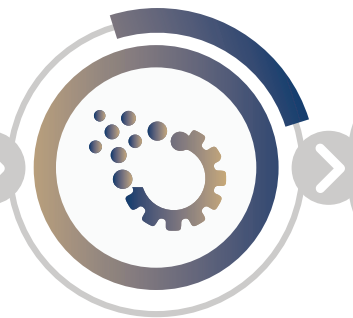
Proud of our staff. Our well trained, dedicated and technologically adept workforce is our strength. Our staff are trained to the highest standards to deliver a high quality, focused service to our customers.



Innovation and development. We are relentless in our quest for innovation and development with the goal of reducing costs and adding value for our customers.



Technologically advanced. We employ the most modern tools and state-of-the-art technologies to consistently deliver excellence.



Minimal disruption. We ensure that the provision of services and the completion of any project goes ahead smoothly, causing minimal disruption to your day-to-day business.



Reliable Services. We take pride in the work we do. We consistently deliver reliable, industry leading results. You can bank on us.



Imdaad

Integrated Facilities Management

IMDAAD offers FMS under seven categories, each providing an industry-leading level of service

1. Electrical

In the electrical field, we have emerged as the most trusted source for organizations seeking a professional and reliable service. It is our expertise and our ability to deliver quality solutions within tight deadlines that has given us this reputation for being the best available.

We have a robust and interactive training program conducted by qualified professionals to keep our team appraised of the best industry practices in electromechanical services. We ensure that your facilities are functioning at the highest levels of safety and reliability. We know that incorrect wiring or an outdated panel can weaken power to lights, overload your systems, damage appliances, and present a dangerous and unsafe environment. We stand ready to provide our trained electrical experts to assist with any electrical work you may require.



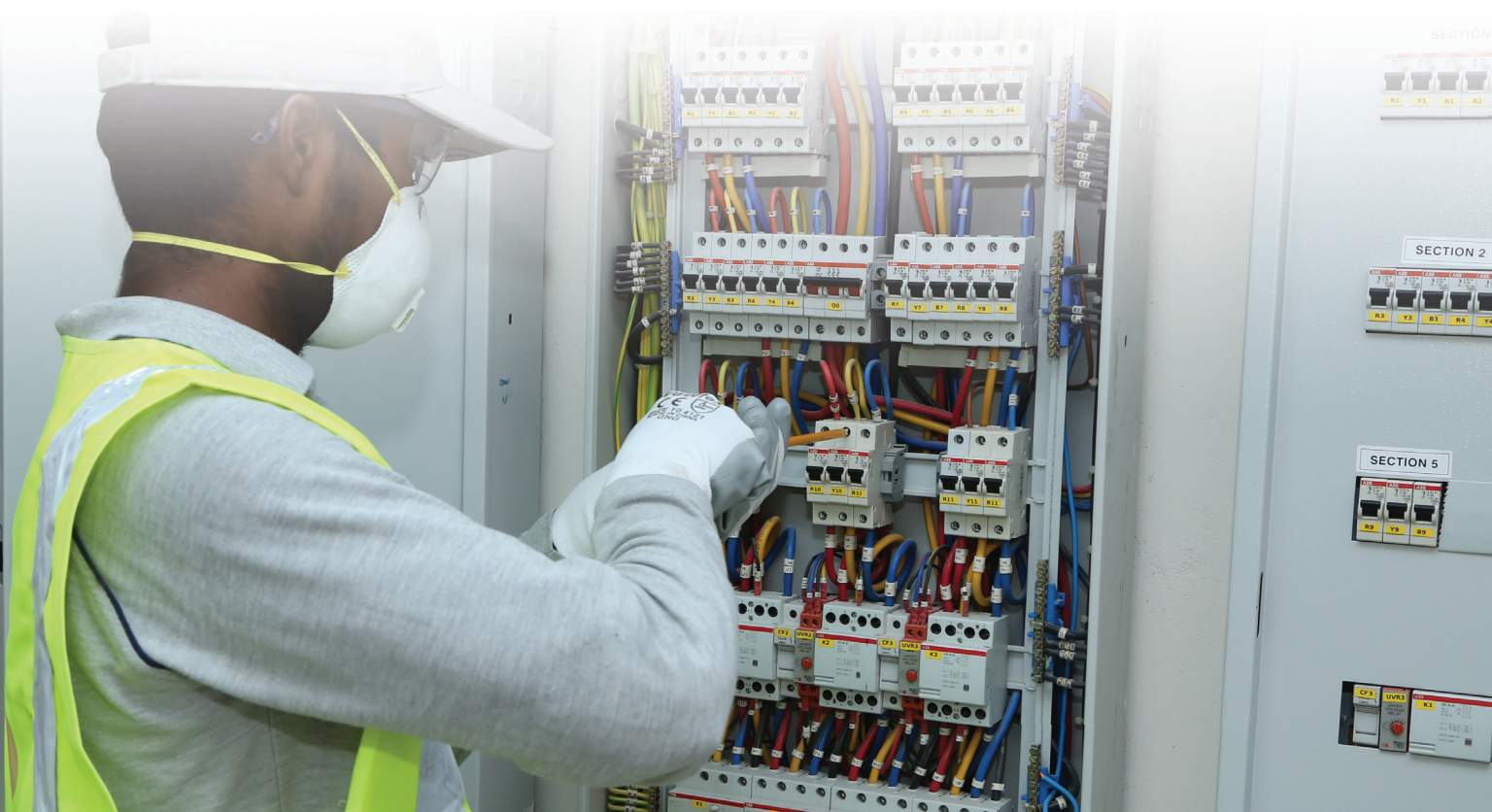
Panel Board

- Main Distribution Board
- Sub Main Distribution Boards and Distribution Boards
- Control Panel
- Capacitor Bank - Power Factor Correction



General

- Internal / External Lighting System Panel
- Variable Speed Drives
- Aircraft Warning Light Panel
- Diesel Generator Testing
- Automatic Transfer Switch



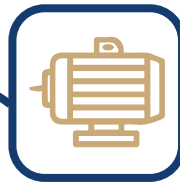
2. Mechanical

Advanced, sophisticated infrastructure systems, including air conditioning units, ventilation or pump systems, need highly qualified experts for their maintenance and support. As the leading facilities management company in Dubai, FMS has the requisite experience and capabilities to manage all such projects to perfection. Our technicians are well trained and equipped to meet the high expectations of our clients. In the mechanical domain, we offer:



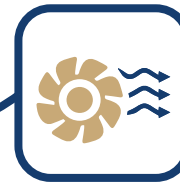
Air Conditioning

- Fresh Air Handling Units
- Fan Coil Units
- Split A/C Units
- Heat Exchangers
 - External Cleaning and Flushing
- Heat Recovery Wheel



Ventilation

- Carpark Extraction Fan
- Kitchen Exhaust Fan
- Smoke Extraction Fan
- Stair Pressurization systems



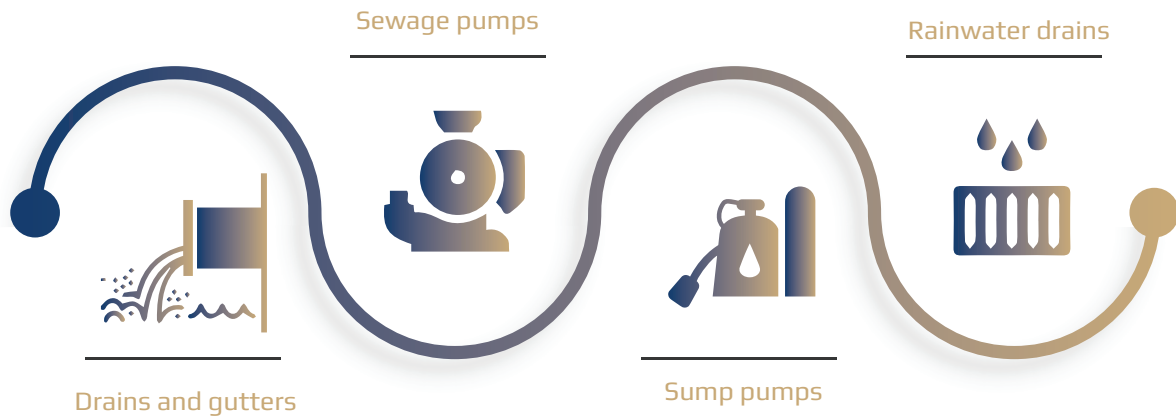
Pumps

- Chilled Water Pumps
- Chilled Water Specialization Systems
- Garbage Extraction Systems
- Garbage Chute System Monitoring



3. Drainage

A critical element in facilities management which requires great care and competence, our drainage offering includes provision for the maintenance and support of:



4. Water Systems

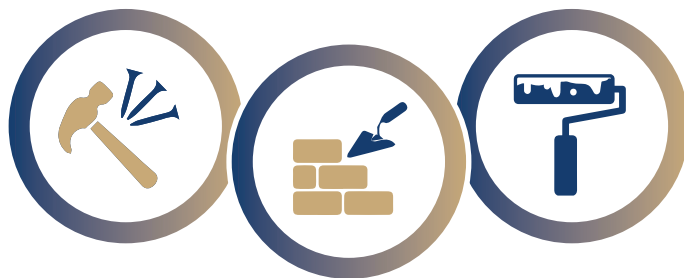
Provision of high-quality and highly reliable water services each and every day is an essential requirement for any facility. We fully understand that our customers are relying on us for this vital need. We have therefore developed the best available processes, procedures and technologies to provide suitable solutions. Potable water can only be distributed effectively among faucets, showers, toilets and other plumbing fixtures if delivered with sufficient pressure. FMS is capable of maintaining minimum pressure and flow rate values for all operating conditions, even during peak demand when multiple plumbing fixtures are being used simultaneously.

We look after both water transfer pumps and water booster systems.



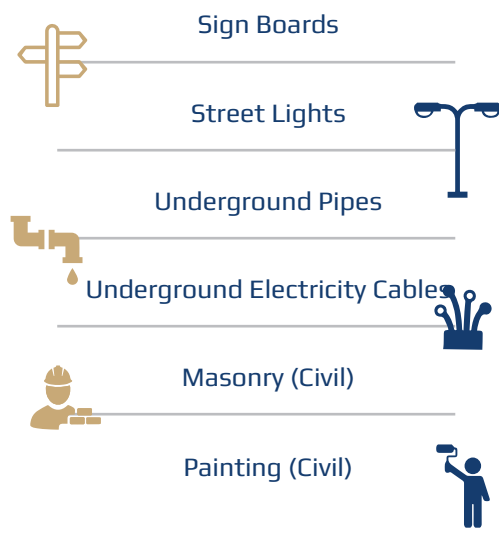
5. Civil Works

Our skilled professionals are well prepared to meet the challenging and diverse demands of your facilities. Be it a Carpentry job - remodeling, renovation and custom cabinets; or a Masonry project - including build or take down of walls, install or repair drop ceilings, building beams or arches, building decks or staircases; or a painting requirement - external or internal; FMS offers you a guaranteed route to a satisfactory outcome.



6. Infrastructure

FMS can build what you need when you need it, but also, help you maintain the facilities you already have. Under our integrated range of services, we offer the creation, management and upkeep of signboards. We design and install streetlights and underground pipes. We are dedicated to the uninterrupted functioning of your business. We can take care of a wide range of infrastructure jobs so that you can concentrate on your business.



7. Management of Third-Party Suppliers

We have a vast and highly knowledgeable staff capable of maintaining your facilities in their entirety, regardless of the task. However, if, for some reason, we are unable to meet a specific need and you would prefer to use a third party, we can recommend the firm that can do the job to your specification – and manage them through the process.

When you hire FMS to manage your facilities, the sole responsibility falls on us. You no longer need to worry about regulations, permits or upkeep. We will handle all of that for you, with excellence.

CLIENTS HIGHLIGHTS

ATLANTIS
THE PALM, DUBAI



المجلس التنفيذي
THE EXECUTIVE COUNCIL



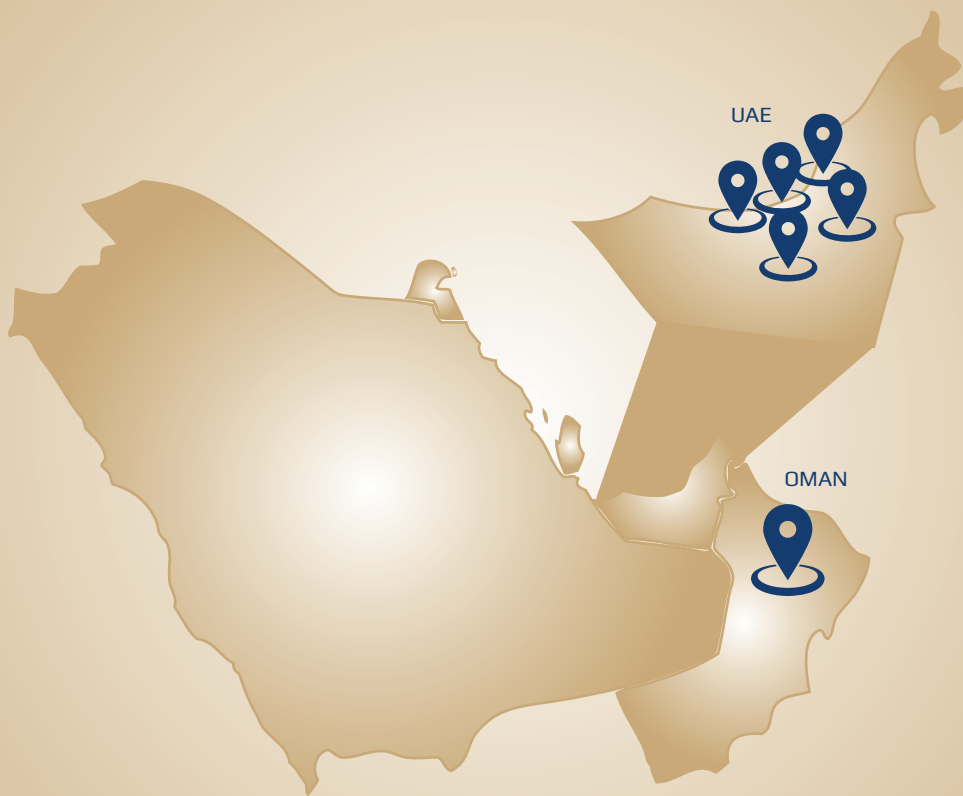
حكومة دبي
GOVERNMENT OF DUBAI



مساندة
Musanada
شركة أبوظبي للخدمات العامة
Abu Dhabi General Services Company







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