



Your brand for  
**INTEGRATED  
FACILITIES  
MANAGEMENT**  
Solutions





Integrated Facilities Management

Imdaad is a Dubai-based group of companies, owned by Investment Corporation of Dubai (ICD), that provides integrated, sustainable facilities management services that enhance operational efficiencies of physical assets. Established in 2007, the company is headquartered in Dubai with site offices and branches across the UAE, including Abu Dhabi. Imdaad's suite of complete turnkey solutions includes Integrated FM, Hard FM, Soft FM and Home Maintenance, as well as Environmental Services and power rentals. In addition, Imdaad's intelligent platform for facilities management, Imtedaad, provides real-time insights on the performance and trends of interconnected assets and ecosystems to offer recommendations for predictive maintenance and corrective actions. The company's multi-cultural workforce comprises of more than 6,000 skilled employees, representing 30 nationalities. Owing to its personalized business model that is based on providing cost-effective and sustainable services, Imdaad has grown to become the partner of choice for customers within the UAE and across the GCC.

Imdaad is certified to ISO 9001, ISO 14001, ISO 50001 and OHSAS 18000 standards since 2006. It has won 32+ prestigious awards recognized by the industry to establish itself as a quality-driven company while empowering customers to be more efficient. Such as,

Innovation in Sustainable Technologies' by Gulf Sustainability and CSR Awards

Sanitation and Waste Management Company of the Year' by FM Middle East Awards

Gold Award' by Sheikh Khalifa Excellence Award and several others

Guided by its core values of 'People, Service and Making a Difference', Imdaad has adopted a business model that allows the company to offer a more personalized touch in its services, endearing itself even more to its customers.

### Imdaad services:



**Environmental Services:** Imdaad provides wide range of services which includes Waste Management and Recycling Services, Pest Control Services, Waste Water Treatment and Management, Infrastructure Cleaning and Maintenance, Lake Cleaning...



**Facilities Management (FM):** To address the diverse needs of its clients across various industry verticals Imdaad provides wide range of services in MEP, infrastructure, mechanical, HVAC Systems, fire protection and detection, managing specialized services like elevator maintenance, automated barrier and security and many others.



**Imtedaad**

**Imtedaad:** As the technology division of Imdaad, it is responsible for enhancing operations, facilitating service delivery and increasing customer experience in the context of leading trends in Information Technology.



**Isnaad**

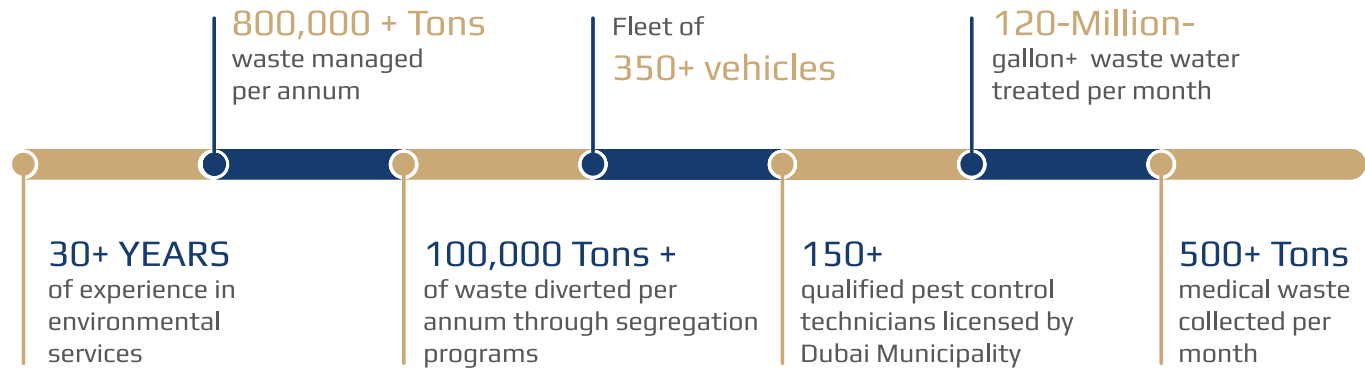
**Isnaad:** Internationally qualified soft facilities management service provider by Imdaad responsible for approximately 4 million square meters of facilities; and specialized in housekeeping/cleaning, water tank cleaning and disinfection, façade cleaning and manpower supply.



**home<sup>pro</sup>**

**HomePro:** 24/7 Maintenance Services provided by Imdaad is a unique and groundbreaking service in home maintenance. It provides customized and personalized services to homeowners through its network of skilled and competent workers.

## Environmental Services

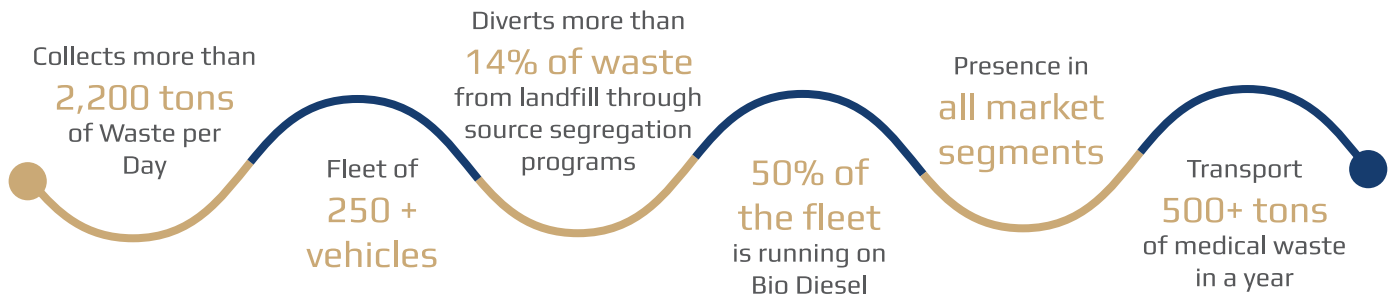


As an industry leader Imdaad is strongly committed to continue to bring in new practices and with a wide range of environmental solutions, Imdaad is the preferred service provider.

- Waste Management Services
- Biomedical Waste Management
- Resource Recovery and Recycling Services
- Confidential Data Destruction
- Waste Water Management Services
- Pest Control Services
- Infrastructure Cleaning Services



## Waste Management Services

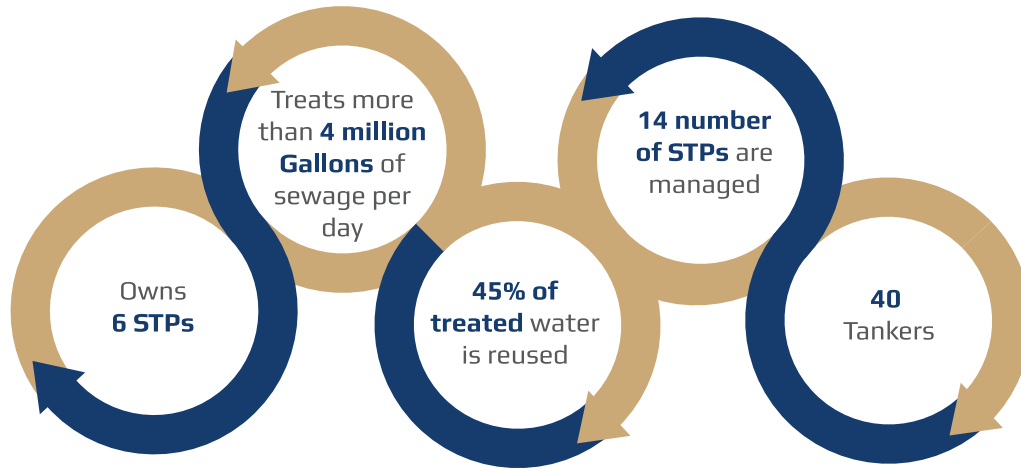


Imdaad has 30+ years of experience in scheduled and ad-hoc waste management services. It provides,

- Municipal Solid Waste Management for communities, individual buildings, shopping centers, hotels, retail outlets, theme parks, commercial developments and mixed-use projects
- Construction Waste Management as per green building guidelines and reports
- Hazardous Waste Management and transportation services as per local rules and regulations
- Specialized Biomedical Waste Management Services with dedicated fleet and team
  - Collection and Transportation of biomedical waste in special vehicles
  - Provision of sharp containers and special bins
  - Provision of special bags for biomedical waste handling



## Waste Water Management

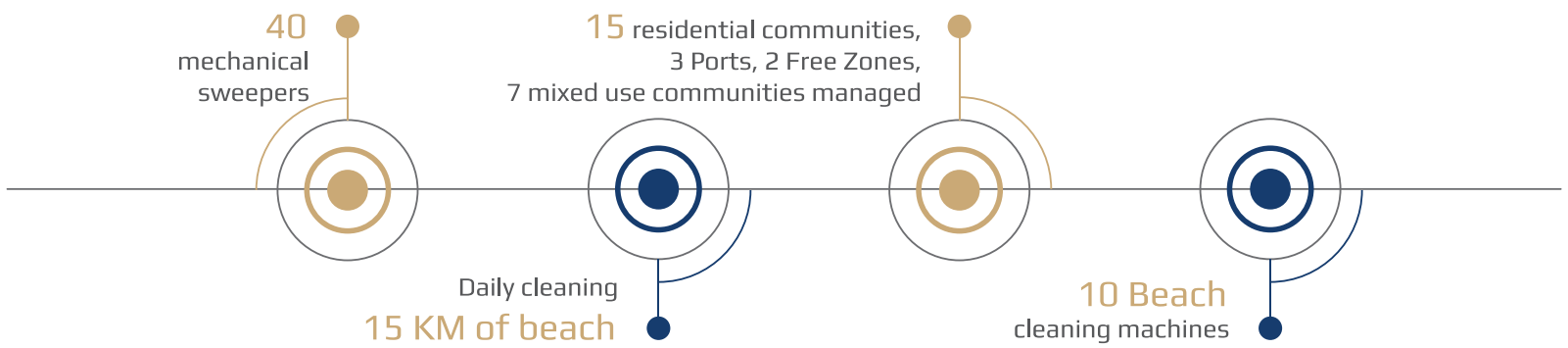


Imdaad is strongly committed to continue to diversify its portfolio of waste water management services to cater the evolving customer requirements. It provides,

- Operation and Maintenance of Sewerage Treatment Plant (STP) and pumping stations
- Sewerage collection and transportation
- Industrial and hazardous liquid waste transportation
- Supply of Treated Sewage Effluent (TSE)
- Fresh Water Supply
- Oily waste water treatment
- Lake Cleaning services



## Infrastructure Cleaning Services



Imdaad professional team and vehicles works every day to create a safe, clean and sustainable environment. It provides,

- Litter Pickup Services
- Mechanical Sweeping Services
- Road Washing Services
- Beach Cleaning Services
- Street Cleaning Services
- Lagoon Cleaning Service





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Integrated Facilities Management

## Recycling Services

**1190 tons**  
of cardboard  
collected in a year

**53 Recycling**  
Centers installed  
in Dubai

**291 Recycling**  
points deployed

**9 vehicles**  
exclusively for  
recycling collection

**40,800 Gallons**  
of used oil  
collected per year

**180 tons**  
of plastic collected  
per year

Imdaad is committed to the environment and care about planet earth by bringing in advanced level of practices in industry. It provides,

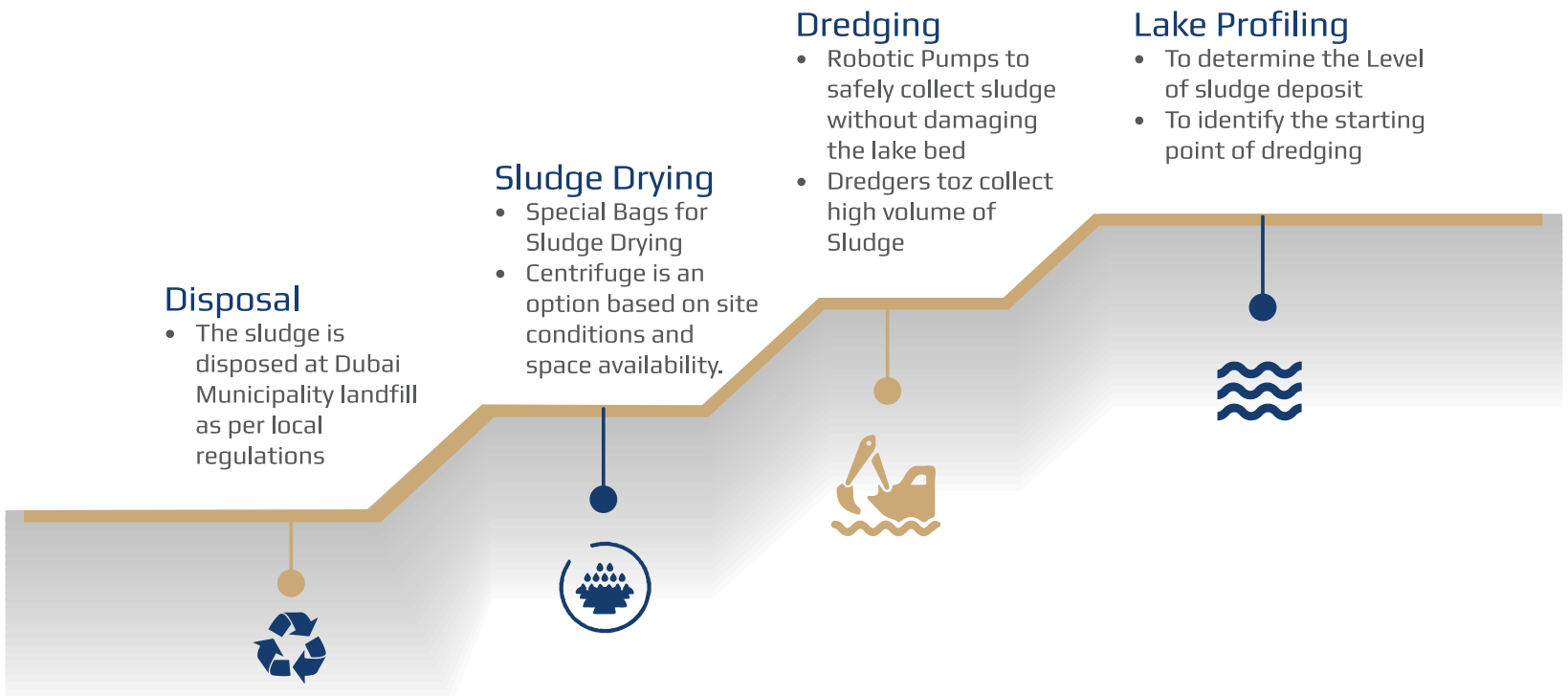
- FARZ, the state of the art Material Recovery Facility
- Recycling Plans to fit needs
- Recycling Awareness Programs
- Used Oil Collection
- E-waste Collection
- Waste Awareness Trainings



## Lake Cleaning

Considering the waterfront living concept in Dubai Imdaad ventured into Lake cleaning niche segment. It has worked on several lake cleaning projects ensuring minimum disturbance and high customer satisfaction.

### Process Flow of lake cleaning







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## Termite Control



Anti-termite treatment is carried out by professional team of Imdaad to control infestation from sub-terrain termites by chemical application of approved termiticide by Dubai Municipality.

Imdaad has several endearing customers for pre-construction anti-termite treatment conducted before the building construction stage to prevent potential infestation in future.

Imdaad has expertise in post-construction anti termite treatment conducted to control the infestation after construction of the structure



## Fumigation

Imdaad is specialized in Container Fumigation (20 feet and 40 feet) and Stack/Bulk Fumigation. It has wide variety of regular clients from food manufacturers, logistic companies engaged in exports, large scale food storage warehouses, tobacco trading companies...

Fumigation is a process of releasing toxic gas (phosphine) in an enclosed space under air tight condition for the control of stored product insects.

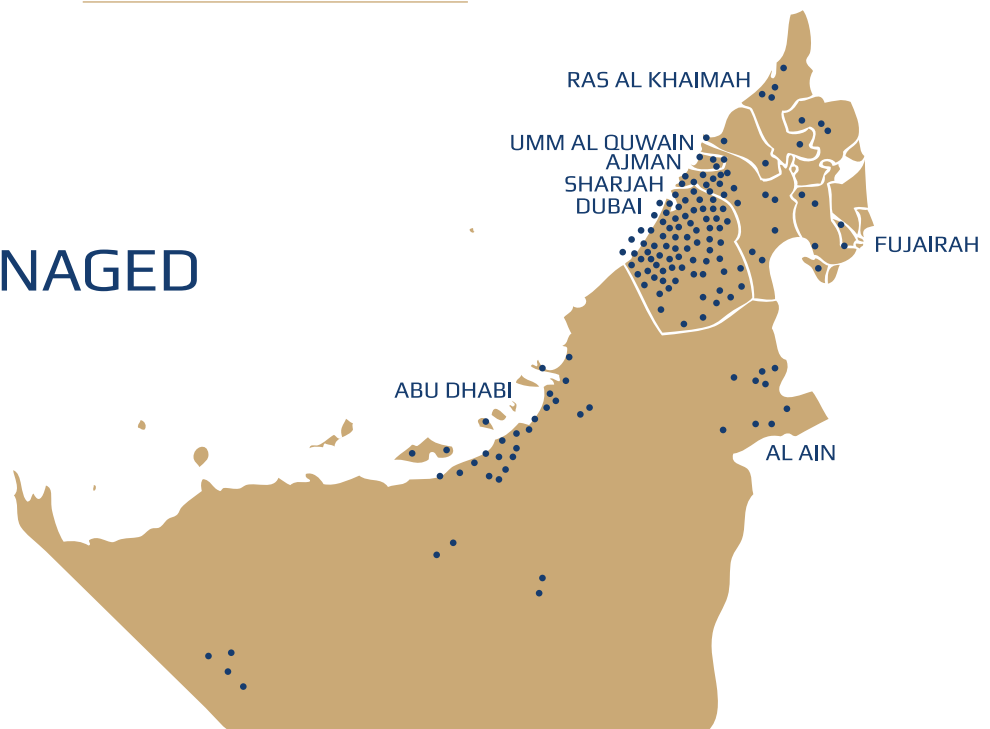
Materials like cereals, pulses, tobacco, cotton, wood, leather and food items can be fumigated.

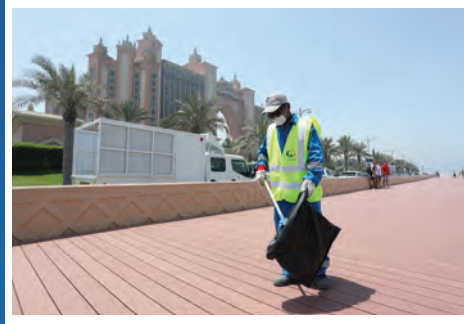


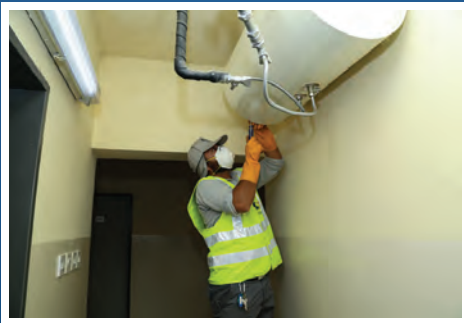
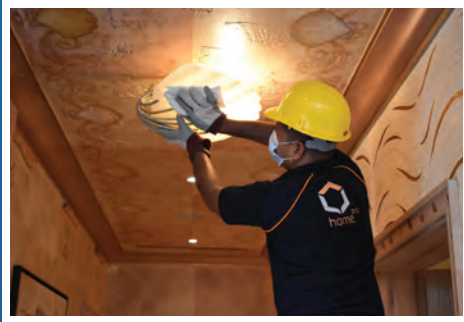
## CLIENTS HIGHLIGHTS

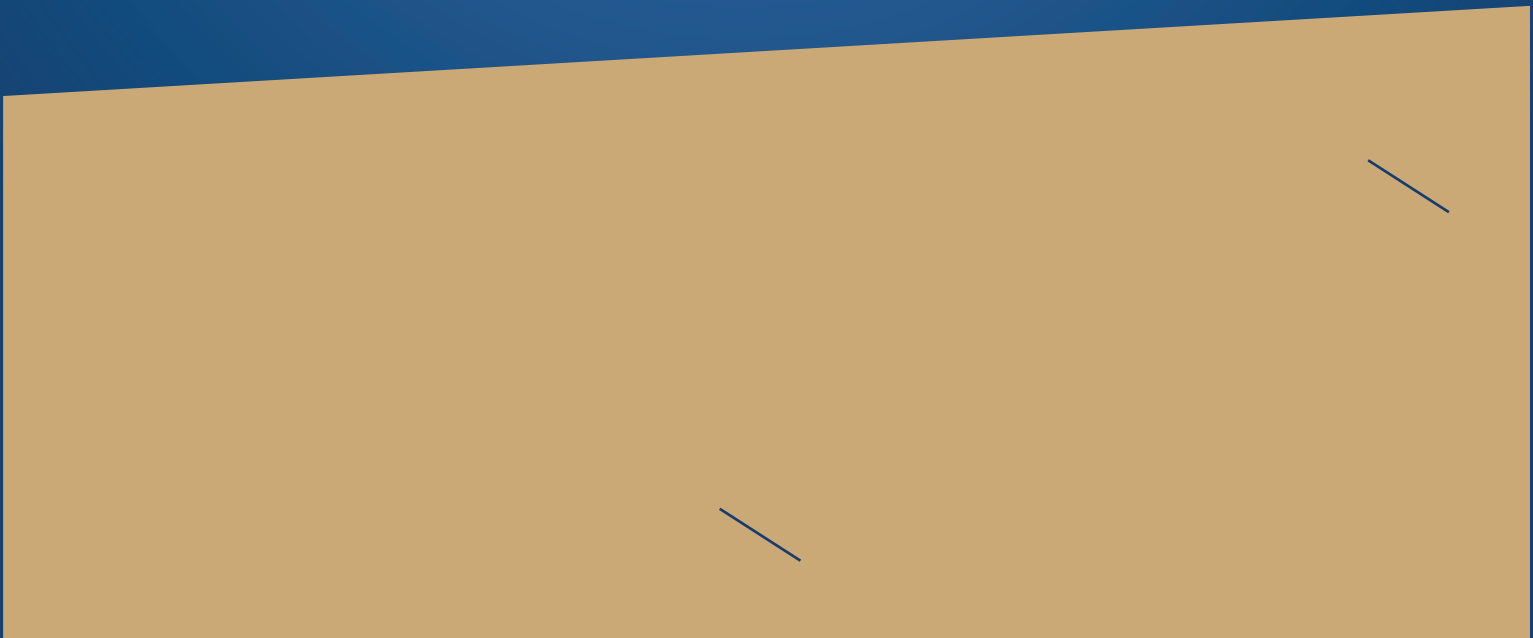
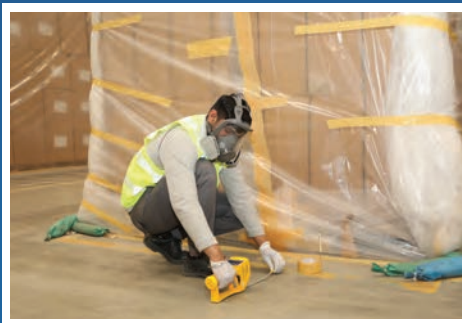
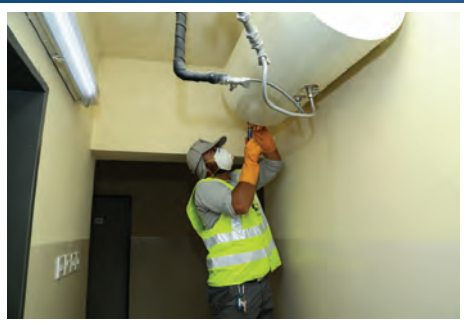
					
					
					
					
					
					
					

## IMDAAD MANAGED











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