



Imdaad



WE HAVE MASTERED AUTOMATION



INTRODUCTION TO IMDAAD GROUP

The **Imdaad group of companies** is owned by the Investment Corporation of Dubai (ICD). The Imdaad group provides integrated, sustainable facilities management services that enhance the operational efficiency of any physical asset.

As well as managing and supporting your physical facilities, we can also provide you with expert, highly trained manpower services and soft skills. We offer you a complete solution.

Established in 2007, Imdaad is headquartered in Dubai with site offices and branches across the UAE. Imdaad's suite of complete turnkey solutions includes:



The core values of Imdaad are defined as:

'People, Service and Making a Difference'

The business model adopted by Imdaad facilitates a more personalized touch in its provision of services – a feature that has attracted the loyalty of its many customers and clients.

The services currently offered by Imdaad are:



NIGMA has been involved in the sale, design, supply, installation, maintenance, modernization, and repair of automated products for more than **30 years**

OUR PRODUCTS & SERVICES



Elevators, Escalators and Dumbwaiter



Car park barriers and paid parking systems



Motorized gates



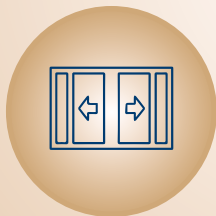
Garage doors and roller shutters



Access control systems



Road blockers



Sliding and swing doors



Car space blockers



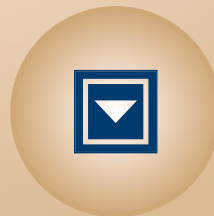
Electronic data display boards



Bollards



Safety Elevator Requirements & Materials



Lift push buttons, signalizations and computer-based controllers



Custom-made decorative metal for lift cabins and lift doors

Since 1988, NIGMA has provided sales, design, supply, installation, maintenance, modernization and repair of automated products such as traffic barriers, elevators, escalators, sliding doors, rollers shutters, access control and security products. We provide comprehensive tailor-made solutions for homes, landlords, residential and commercial buildings and shopping malls.

As well as dealing directly with landlords and developers, NIGMA, which was acquired by Imdaad in 2015, also operates independently from Imdaad

by selling, installing and maintaining automation solutions to other facilities management companies.

A long-term relationship with our clients is of extreme importance to us. Our dedicated employees consisting of graduate Engineers, factory-trained technicians, installers and office staff have enough experience in the market to understand your different needs ensuring a trouble-free operation of your core business.

We offer both our commercial and our private clients a full range of services, which include preventive maintenance and routine inspections as well as installation and troubleshooting, whenever necessary. Our turn-key solution for all specialist building equipment, either offered in conjunction with our Imdaad colleagues or even as an independent service to Imdaad's competitors, represents the optimum automation and building equipment solution.



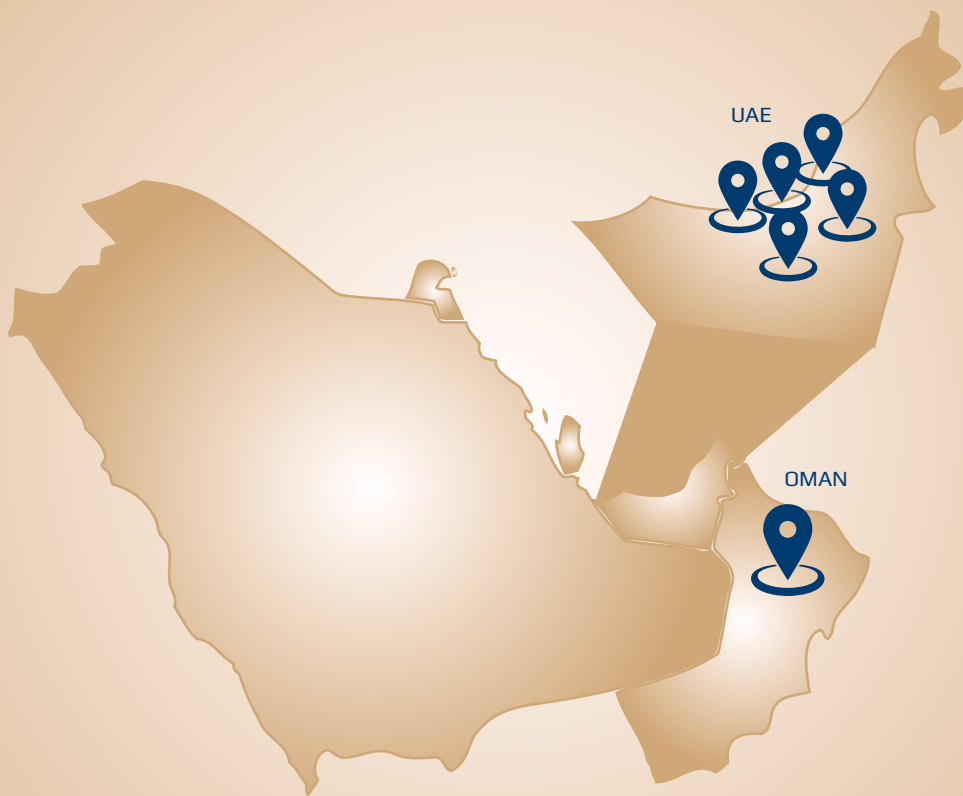
OUR KEY CLIENTS

OUR MAJOR/KEY CLIENTS AS FOLLOWS:

- Al Kawakeb Property
- Cofely Besix
- Operon
- Jone Lang La Salle
- KONE
- H.H. Rulers Court
- IDAMA/EJADAH
- AL TAYER
- DREC
- DEIRA Tower Estate
- National Bank of Umm Al Qwain
- St. George Hotel
- Sheraton Beach Resort
- Full Circle
- Abu Dhabi Police
- Dubai Municipality
- Lal' Group
- Sun City Properties
- Fitness First

NEW CLIENTS AS STATED:

- Techniques & Middle East FZE
- Little Melbourne Café
- Electro Cooling Center
- Queen Elizabeth
- Clarion School
- GECO Land Packing LLC
- Rixos Hotel Apartments
- Al Habtoor Group
- 916 Lebanese Café
- Anchor Allied Factory LTD.
- Al Arooba Facilities Management Services
- Thumbay Ltd
- CBRE Global Workplace Solutions
- Ray White Dubai
- Al Ain Coop Society
- Nakheel Souq Palm FZCO



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